Cognizant

Data Sheet

TriZetto® QicLink Flexible Spending™

Flex spending administration tool

Does your system offer all the features you need to administer flexible spending plans for your own employees or as an administrative service to other organizations?

Efficiently administer flexible spending programs with a solution that is fully integrated with the TriZetto® QicLink Enterprise™ core claims administration system. TriZetto QicLink Flexible Spending is a comprehensive record keeping system that maintains enrollee contributions as well as expense and payment information and tracks year-to-date activity.

QicLink Flexible Spending is part of the Cognizant® line of TriZetto® Healthcare Products—a portfolio of software products that helps healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care, and improve the member and patient experience.

Accurate and efficient flexible spending administration
Integration with your QicLink system is the key.

> Save time and expense by using the flex administration system that's integrated with your QicLink software.

Save time and expense by reducing redundant data entry, while automatic calculation of available plan dollars and appropriate expenses enable improved accuracy.

▌ Tracks contributions, incurred expenses and payments automatically

▌ Tracks the flex year automatically and applies edits when contributions, expenses and payments are entered

▌ Allows for multiple user-defined account types (healthcare, dependent care, pre-tax premiums, etc.)

▌ Allows quick access to enrollee account information—including contributions, expenses and payment totals

▌ Alerts the operator with system-generated warnings when contributed funds exceed pledge amounts

▌ Automatically flags duplicate enrollee-submitted expenses and sends a screen message to the operator

- Generates payment statements automatically

- Automatically calculates payments for selected deductibles, copayments and ineligible amounts

- Allows online history inquiry and maintenance for the current or prior year

- Works in conjunction with QicLink automatic Member ID assignment to support an identifier other than the social security number—for both new and existing enrollment records

Medical benefit card support

Tight integration with Alegeus Technologies allows for real-time account balance access, eliminating manual intervention during expense reimbursement processing.

Nondiscrimination testing

The system automatically gathers statistics to help you determine if your flexible spending benefit plan is in compliance with Section 125 nondiscrimination rules.

Generate testing reports using Section 125 Safe Harbor Testing and the Flex Concentration Test for Key Employees:

- **Flex Concentration Test** compares the non-taxable benefit package provided to key employees with the package available to non-key employees (guidelines state that benefits for key employees may not exceed 25% of benefits provided to all employees).

- **Safe Harbor Test** provides protection against plans that favor highly compensated employees. A nondiscriminatory plan will offer benefits to all employees after a reasonable waiting period, not to exceed three years.

Health reimbursement arrangement processing

You can include the total dollar amount 'frozen' or put in reserve by the system during claim processing. This helps ensure that money is available during the next check cycle to pay the flexible spending expense calculated for a multiple benefit level claim.

Non-reimbursed expenses

Generate an explanation of benefits for expense amounts that are not reimbursed, addressing member concerns and questions up front and reducing the number of service calls relating to non-reimbursed expenses.

Reach your objectives faster

In addition to the TriZetto QicLink Flexible Spending system, we offer an extensive line of solutions and services that harnesses the power of digital to optimize your business. Achieve new levels of performance and efficiency with digital business, digital operations, and digital systems and technology capabilities from Cognizant®.

For more information about how the Cognizant line of TriZetto® Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.

About Cognizant

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.

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