TriZetto® QicLink™ Dental Logic
User-defined rules for dental processing

Dental expenses continue to escalate and plan profits have diminished. It's time to take a serious look at how you can better manage costs associated with dental plan performance.

Dental Logic gives you control over how dental claims are processed.

An integrated component of the QicLink Enterprise™ core administration system, Dental Logic allows you to develop customer-specific dental claims processing rules that help confirm claim appropriateness prior to payment. QicLink then utilizes these rules to determine how to electronically process dental claims based on the criteria established for a specific plan, revision level, procedure, tooth number, surface and patient's age. The Dental Logic rule data is designed to ensure that the oral care service provided meets customer plan requirements as well as standard dental practice policy based on procedure code and prior claim history.

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The QicLink Dental Logic solution is part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that helps healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care, and improve the member and patient experience.

Using qualifiers to drive rules

Each established Dental Logic rule defines qualifiers to use for comparison between current and historical claims. A qualifier is a condition that must be met prior to a rule being applied to a line item.

Qualifiers include:

- **Tooth number.** Do dental procedures already exist in the history for the current claim tooth number?
- **Surface.** Do dental procedures already exist in the history for the current claim tooth surface?
- **Provider.** Do dental procedures already exist in the history for a specific service provider?
- **Procedure.** Do dental procedures already exist in the history for specific procedure codes?
- **Historical claims checking to use for comparison.** Rules for historical claim checking are user-defined and can be based on a specific number of days before and after the current procedure's date of service, claims incurred in the current calendar year/policy year or claims incurred during a patient's lifetime.
- **Rule actions that take place when userdefined rule conditions are met.** User-defined rule actions take place after the line item goes through the prior qualification and historical claim comparison. Possible actions include: pay the claim, deny the claim, route the claim for review or adjudicate the claim with an alternate procedure code.

Dental Logic and AutoDental work together

The QicLink Dental Logic component expands on the dental claim auto-adjudication capabilities of QicLink AutoDental. Together, these components integrate with the QicLink core administration system to help dental plan administrators manage plan costs and enhance operational efficiency through automation.

Benefits:

QicLink Dental Logic is designed to:

- Provide tighter control over every aspect of dental plan administration
- Reduce dental plan expense
- Provide efficient and consistent dental claims processing

Reach your objectives faster

In addition to TriZetto QicLink Dental Logic, we offer an extensive line of solutions and services that harnesses the power of digital to optimize your business. Achieve new levels of performance and efficiency with digital business, digital operations, and digital systems and technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, visit www.cognizant.com/trizetto.

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