



# Cognizant Interoperability Solutions

Secure data access, member engagement and future growth through a powerful proven interoperability solution from Cognizant.

## We help healthcare organizations meet compliance deadlines and achieve unique business objectives with a solution that can turn interoperability compliance into a strategic asset.

Consumers now have new digital access and control of their personal health information under federal healthcare data interoperability rules. Complying with these rules demands payers build new capabilities to not only manage access and security but also meet member expectations. At Cognizant®, we led early on with interoperability thought leadership, developing interoperability-specific services and building mature SaaS interoperability products. We understand the nuances of the rules and have a solution at the ready to help your organization turn interoperability challenges into new business outcomes.

Our solution is built to adapt to the unique needs of different payer organizations, including:

### **National health plans**

Optimize members' healthcare experience, get business intelligence and develop new services by building a broad data-sharing strategy on a strong interoperability foundation. We help your organization lay the interoperability groundwork for digital business models that balance responsiveness and access with security and safety. We help you adapt data management strategies to delight, engage and retain members with experiences built on real-time data access. Enhance patient safety, streamline care coordination with providers and improve stakeholder experiences. Whatever your organization's vision, our solution can help you achieve compliance while deriving maximum return on interoperability investments.

### **Regional and local health plans**

Achieve interoperability compliance quickly and cost effectively while gaining capabilities to address shifting industry trends, member expectations and evolving business objectives. Our SaaS products will help your organization gain sophisticated data access and management

capabilities while simplifying its technology stack and securing predictable IT operations costs. Our products help streamline continuing compliance requirements, from meeting turnaround deadlines to managing privacy and consent rules and audit trails. Our secure architecture and proven APIs will help your organization meet regulatory requirements.

### **Provider-owned health plans**

Deploy interoperability strategies designed for your organization's unique business structure, technology and objectives. We help you meet compliance deadlines, setting the stage for expansive data sharing across care delivery and health plan services—helping to improve care management and outcomes—while optimizing medical costs. We have the technical, tactical and strategic experience to help your organization achieve your objectives within your timeline and resources. With our solution, you can deliver engaging experiences now and enhance them to ensure your organization competes effectively in the data-driven healthcare ecosystem.

## **A comprehensive, system-agnostic SaaS solution**

Cognizant consulting services combined with modular SaaS products create an interoperability solution customized to your organization's specific requirements. The system-agnostic design of the TriZetto® Interoperability Data Hub, TriZetto® Interoperability Privacy & Consent Engine and TriZetto® Interoperability API Gateway works with most core administrative and clinical systems and easily scales to meet evolving business requirements and growth.

The solution helps support interoperability needs at scale with configurable security, privacy and consent requirements. Your organization may deploy the entire suite or select components to meet your needs.

TriZetto® Connected Interoperability Solution SaaS modules include:

### **TriZetto® Interoperability Data Hub**

Creates an enterprise master patient index and makes data from administrative and clinical systems available at scale. It ingests and stores raw, mastered and curated data to be orchestrated on member request and retrieval.

### **TriZetto® Interoperability Privacy & Consent Engine**

Delivers configurable functionality for members to select and approve personal representatives and for plans to process, manage and audit consent records and disclosures as well as govern the real-time release of information.

### **TriZetto® Interoperability API Gateway**

Provides secure API management capabilities and supports developer and application registration. It delivers data access APIs and enables SMART on FHIR® with OAuth2.0 and OpenID Connect authentication for on-demand access to data from administrative and clinical systems by users, including other plans, providers, members and member-approved third parties.

## **Services that speed interoperability benefits**

Complying with interoperability is a complex undertaking that involves multiple areas across the organization. Cognizant has the healthcare, digital engineering and technology depth and expertise to guide your organization through strategic scoping and planning, product implementation and service deployment. Our interdisciplinary Consulting teams will partner

with your organization from initial planning to ongoing technical and business support, so you can ensure your interoperability solution remains aligned with regulatory requirements and any unique business needs. Connected Interoperability Solution services include:

### **Strategic support**

Cognizant helps position your organization for a successful implementation, starting with an assessment of your technology environment, interoperability objectives and existing business plans.

### **Implementation services**

Cognizant collaborates with your organization to establish and implement data and security policies, reintegrate and remediate data management feeds, translate data to the HL7® FHIR® standard, integrate systems, install products, and design member/patient education and awareness plans.

### **Conformance assessment services**

Cognizant Consulting, Engineering and Digital Business experts help ensure your organization's interoperability strategy and investments support your future business objectives while helping you meet performance, security and regulatory requirements.

## Transform interoperability compliance into a competitive edge

Modernizing business models and creating new sources of revenue will enable healthcare organizations to compete effectively with new industry players. Cognizant has the scale and orchestration capabilities required to deliver true interoperability, with end-to-end integration and data access, leaving your organization free to focus on developing differentiated value propositions and services based on new health data flows.

We help your organization develop new business strategies that mitigate the impact of interoperability on network design and reveal the benefits it offers. With our expertise, you can create new efficiency and value in post-compliance activities such as enrollment, member consent, primary care physician assignment, utilization and care management continuity, and more.

Improve health outcomes, member satisfaction and business agility as your organization works to meet interoperability requirements with the TriZetto Connected Interoperability Solution.

For more information, visit  
[cognizant.com/interoperability](https://cognizant.com/interoperability).

HL7®, and HL7® FHIR® are registered trademarks of Health Level Seven International and their use of these trademarks does not constitute an endorsement by HL7.



Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at [www.cognizant.com](https://www.cognizant.com) or follow us [@Cognizant](https://twitter.com/Cognizant).

### World Headquarters

300 Frank W. Burr Blvd.  
Suite 36, 6th Floor  
Teaneck, NJ 07666 USA  
Phone: +1 201 801 0233  
Fax: +1 201 801 0243  
Toll Free: +1 888 937 3277

### European Headquarters

280 Bishopsgate  
London  
EC2M 4RB  
England  
Tel: +44 (0)1 020 7297 7600

### India Operations Headquarters

5/535, Okkiam Thoraipakkam,  
Old Mahabalipuram Road,  
Chennai 600 096  
Tel: 1-800-208-6999  
Fax: +91 (0)1 44 4209 6060

### APAC Headquarters

1 Fusionopolis Link,  
Level 5 NEXUS@One-North,  
North Tower, Singapore 138542  
Phone: + 65 6812 4000

© Copyright 2024, Cognizant. All rights reserved. No part of this document may be reproduced, stored in a retrieval system, transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the express written permission of Cognizant. The information contained herein is subject to change without notice. All other trademarks mentioned here in are the property of their respective owners.