



Built for what's next

Cognizant and Google: Redefining enterprise AI



From vision to value

A new era of **Cognizant + Google Cloud collaboration**

The shift every enterprise is navigating — and what it takes to lead it

From disconnected
platforms



**Unified execution at
enterprise scale**

From assistive AI



**Autonomous agents
delivering real business
outcomes**

From AI experiments
and pilots



**Measurable AI value
embedded into
operation**

Getting there requires more than a platform — it requires a partner who has already solved the implementation problems clients could face.



Why this partnership exists

Google brings the infrastructure, the models and the platform that make modern AI possible at enterprise scale.

As an AI Builder, Cognizant helps enterprises cross the hardest barrier in AI adoption: turning promise into performance. Cognizant brings the industry depth, the implementation expertise and the 300,000-person workforce that makes AI work inside the organizations that run the world.

Together, we don't just deliver technology. We deliver transformation you can measure.

A partnership built for scale. And driven by innovation.

Over 13 years of delivering value through joint incentives, proven blueprints and top global talent.

Scale

A global presence built for enterprise demands



32,000+

Google Cloud deployed professionals — including **8,400+** certified.



26,000 FTEs

trained in GCP-related services, **5,000+** on Google Gemini Enterprise



10

Global Hubs & Innovation Centers spanning every major time zone

Full coverage across all Google product areas: Generative AI, application modernization, API management, data analytics, databases, infrastructure modernization and security

Innovation

Where the agentic era is being built

AI Innovation Studios



7

AI Innovation Studios: Bengaluru, London, San Francisco, Plano, Hudson Yards, Sydney — Tokyo coming soon

30+

additional studios worldwide

Agentic AI leadership

200+

Google Marketplace agents committed for 2026

Google Gemini Enterprise Launch Partner

Dedicated Google Gemini Enterprise COE

Global Offering Lead, Delivery Change Champions across top 50 accounts, offshore Architecture COE

100+

deployable agentic use cases designed during the 2025 “Into the Agentverse” Hackathon — 160 competing teams

1 million

Google Gemini seats activation roadmap:

Developing use cases across Retail/CPG, HCLS, CMT, BFSI and Manufacturing; Wave 1 includes a leading global retailer; with a joint target of 85% WAU

FY25 Google Gemini Enterprise Week

60,866

registrations

37,266

live participants

49

countries

most attended partner enablement ever at Cognizant

Strategic investments and market presence



Google Cloud COE, Coimbatore: State-of-the-art infrastructure, university training model, technology incubation center



Google Gemini Enterprise Developer Summit: 5,000+ associates engaged to accelerate Google Gemini Enterprise Adoption

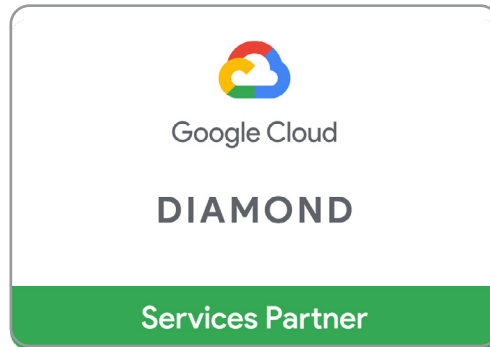


Google Cloud Next Luminary Sponsor | CxO Roadshows across BFSI and CMT



High-impact PR : Market recognition in Google Gemini Enterprise, retail order management and AI contact centers

Recognition — Validated by Google.
Recognized by the market.



Transform every aspect of your
business with Cognizant + Google





Agentic AI

Move from pilot to production in weeks, not quarters

Powered by: Google Vertex AI | Google Gemini

Enterprise-governed, multimodal domain-aware
Move from pilots to production with multimodal agents built on Google Vertex, Gemini and top third-party models—securely governed and ready to scale.

Customer value

- Launch custom agents in weeks, not quarters
- Integrate across search, workflows, ops and customer journeys
- Deploy with enterprise guardrails for safety, security and governance

Why Cognizant

100+ pre-built, hackathon-tested agents. Proven AI value sprint methodology. When competitors are still in pilot, your agents are already working.

Proof point

A leading North American health services company deployed Cognizant's Gemini-powered Data Hub Agent to dynamically aggregate fragmented member data in real time—collapsing the manual lookup burden across customer service teams and cutting call handle times for tens of millions of member interactions annually.

Customer experience

Conversations that convert

Powered by: Google Conversational AI | Dialogflow | Google Gemini

Omnichannel, multimodal, production-ready Google conversational AI delivers fast, intuitive engagement across every channel.

Customer value

- Next-gen virtual agents that resolve, not just respond
- Automated workflows that reduce handling times
- Streamlined omnichannel experiences

Why Cognizant

Proven blueprints and accelerators — built for the interactions modern customers demand.

Proof point

A leading Asia-Pacific telecommunications provider, serving over four million customers, deployed Cognizant's CCAI solution across its digital and voice channels—reducing caller navigation time by 30%, lifting completed customer interactions by over 18%, and enabling human agents to retrieve knowledge 20% faster.



Data modernization

The foundation AI actually requires

Powered by: Google BigQuery | Dataflow | Looker | Cloud Spanner

Real-time, petabyte-scale, AI-ready
Unify legacy data estates into scalable, real-time, AI-ready pipelines.

Customer value

- Migrate and modernize every aspect of your data estate
- Turn raw data into analytics- and AI-ready pipelines
- Align data and application modernization priorities

Why Cognizant

Our AI-enabled Cognizant Ignition™ migration accelerator delivers speed, reduced risk and an enterprise-grade foundation.

Proof point

A global beverage leader migrated its entire AWS data and analytics estate—including 150 legacy BI reports—to Google BigQuery. Using Cognizant's proprietary accelerators (Ignition, BI Harmony, Data Validation Studio) to re-platform and re-architect for cloud-native analytics, the client established BigQuery as the enterprise's single source of truth.



Cloud adoption

Move fast. Move right.

Powered by: Google Kubernetes Engine | Cloud Run | Anthos

Container-native, multi-cloud, production-grade
Reduce technical debt, boost performance, make applications AI-ready.

Customer value

- Migrate priority workloads to GCP with a clear path to modernization
- Transform mainframe and legacy systems
- Accelerate cross-cloud moves (AWS to GCP) and app modernization end-to-end

Why Cognizant

Cognizant Skygrade™ and Flowsource™ are built for Google Cloud, with proven patterns and reduced risk.

Proof point

A major North American retailer eliminated its costly on-premises Oracle order management platform by migrating to a cloud-native microservices architecture on Google Cloud. Cognizant deployed GKE, Pub/Sub and Cloud SQL to handle omnichannel order fulfillment across web, stores, marketplaces and delivery partners, while successfully decommissioning the legacy infrastructure on time.

Enterprise software migration

Modernize the platforms at the core

Powered by: Google Kubernetes Engine (GKE) | Cloud SQL | Cloud Spanner

Enterprise-certified, globally scalable
Cloud-native scale for monolithic platforms, without disruption.

Customer value

- Move VMware estates to Google Kubernetes Engine (GKE) with less disruption
- Modernize Oracle apps and databases for performance and resilience
- Manage full-stack platform transformations into GCP data centers

Why Cognizant

Battle-tested migration patterns. Predictable outcomes at any scale.

Proof point

A global industrial company consolidated 1,000 cloud VMs, 50 databases and 1.2 petabytes of backup resources — spanning AWS and on-premises — into a single, standardized GCP environment, with Cognizant deploying a landing zone architecture that unified cloud governance and eliminated the fragmented multi-vendor overhead that had been inflating costs and creating compliance risk.



Google Distributed Cloud (GDC) & Sovereign Cloud

Compliance without compromise

Powered by: Google Distributed Cloud (GDC) | Sovereign Cloud

Air-gapped, data-resident, enterprise-compliant
Full modernization benefits, even in the most regulated environments.

Customer value

- Managed software and hardware stacks for regulated industries
- Edge computing solutions for local processing
- Configurations for sovereignty and data residency requirements

Why Cognizant

GDC and Sovereign Cloud accelerators — regulated clients modernize without compromise.

Proof point

A government-funded UK water utility partnered with Cognizant to deploy AI-powered river health analytics on Google Cloud. By aggregating data from sensors, satellite imagery and environmental systems to model pollution sources and guide water quality interventions, the utility met Ofwat regulatory funding requirements while achieving outcomes that conventional monitoring could not reach.



Industry-specific solutions

Tailored to your industry. Built for results.

Maximize impact with accelerators designed for the unique requirements of your business.

Customer value

- **Retail:** Modernize order management to improve speed, accuracy and CX
- **Hospitality:** Autonomous engagement personalizes service at scale
- **Industrial:** Remote sensing and operational AI deliver smarter, safer operations

Why Cognizant

Prebuilt, market-tested industry solutions fast-track your transformation, integrating AI, automation and Google Cloud capabilities with our deep domain expertise.





Case histories

Modernizing a mission-critical property platform on Google Cloud

Who

A market-leading provider of information services, business intelligence and cutting-edge analytics solutions for the real estate and property industries.

What we solved together

The organization needed to migrate one of its most complex and highest-revenue business units from costly, on-premises infrastructure to the Google Cloud Platform (GCP)—and do it under a strict deadline. The stakes were high: this was not a peripheral system, but a core revenue-generating platform.

Cognizant led a comprehensive cloud migration program, refactoring and re-platforming applications, modernizing databases and transitioning legacy technologies to a scalable, resilient GCP environment. We leveraged infrastructure as code (IAC) and Google Cloud-native capabilities to improve performance, stability and disaster recovery. And we seamlessly managed incremental migration cycles while simultaneously supporting existing releases.

Why Cognizant?



Deep, long-standing knowledge of the client's technology and operations



Proven expertise in large-scale Google Cloud migrations



Ability to manage complex, multi-vendor programs under tight timelines



Experience in end-to-end cloud transformation across applications, data and infrastructure

What was the impact?

Eliminated more than

500

on-premises servers

Successfully migrated over

150 applications

150 services

480 databases to GCP

Reduced infrastructure costs by approximately

25%

Retail giant transforms order management with Google Cloud Platform

Who

One of the largest omnichannel retailers in North America, with a rapidly growing digital marketplace and partner ecosystem.

What we solved together

The retailer's order management environment was constrained by monolithic mainframe architecture — costly to operate, difficult to scale and hamstrung by complex dependencies. The result: inconsistent cross-channel experiences, inflexible configuration management and high downtime during production deployments.

Cognizant partnered with the retailer to design and deliver a modern, cloud-native Unified Order Platform (UOP) built on microservices and Google Cloud Platform. An agile, phased delivery approach — supported by tool-based reverse and forward engineering — replaced legacy systems with industry-leading OMS capabilities. The result is a flexible, scalable, domain-intensive platform that integrates seamlessly across internal and external systems to enable rapid digital innovation.

Why Cognizant?



Expertise modernizing complex, dependency-heavy mainframe environments



Cloud-native, microservices-based OMS design and delivery on Google Cloud Platform



Agile, phased approach supported by tool-based reverse and forward engineering



Proven integration capability across dozens of internal and external systems to enable rapid marketplace innovation

What was the impact?

45

systems integrated and **350** capabilities implemented

90%

of digital orders throttled and processed

30%

reduction in business user effort

Using AI to restore river health

Who

A leading UK water utility working to enhance river quality and protect water ecosystems for customers and communities.

What we solved together

The UK's water environment is under pressure from climate change, pollution and population growth. Yet reliable waterbody data is often scarce, widely distributed and costly to gather and analyze. This fragmentation makes catchment management planning difficult and slows decision-making needed to improve river health and deliver value for customers and wider society.

Cognizant is collaborating with the utility on a journey funded by Ofwat (the Water Services Regulation Authority) to revolutionize insights into river health using AI and machine learning. Our approach aggregates and leverages waterbody data from multiple sources, including environmental sensors and satellite imagery. Using Google Cloud for model development, training and validation delivers speed, scalability and resilience to maximize the impact of AI capabilities.

Why Cognizant?



AI and machine learning expertise applied to complex, real-world environmental challenges



Ability to unify and operationalize data from distributed sources such as sensors and satellite imagery



Google Cloud used to accelerate model development, training and validation with scalable infrastructure



Collaborative delivery model aligned to Ofwat innovation funding objectives

What was the impact?

AI-powered analysis of existing data for faster and more accurate modeling of high-priority pollutants and their likely sources

Lower-cost, smarter monitoring plans that clarify what to measure—and where—to prioritize the most valuable data collection

Greater confidence in monitoring data, combined with more holistic insights, allows for better-targeted river health interventions

Proven here first

In FY25, Cognizant actively started deploying Google Gemini Enterprise and Google Workspace across our global workforce — not as a trial, but as a strategic commitment.

We are

“customer zero”

a **300,000+** employee proving ground where agentic AI runs live in marketing, sales, delivery, finance and HR.

What we recommend, we run.

What we learn internally, we bring directly to joint clients.

What agentic AI is doing inside Cognizant today



Delivery acceleration

Google Gemini assists project managers across active engagements — summarizing status reports, flagging delivery risks and generating client-ready updates. Compressing hours of manual synthesis to minutes.



Sales intelligence

Google Gemini-powered pipeline analysis surfaces deal insights, competitive signals and next-best-action recommendations across the sales organization.



Developer productivity

19,000+ associates trained on Google Gemini for Code Assist. Active use across software engineering, QA and cloud migration workstreams.



Knowledge management

Google Gemini embedded into internal knowledge bases — enabling associates to query institutional knowledge, delivery frameworks and client context at conversational speed.



Marketing and content

Automated content generation, campaign analysis and thought leadership drafting — reducing time-to-publish for global marketing teams.

What we learned — and what it means for the Enterprise deployment



The challenge is adoption, not technology. Across 20,000 internal seats, the primary scale blocker was adoption strategy — not the platform. We now redesign human workflows and define “Day 1” use cases for every client deployment.



The Goal: 85%+ weekly active users in the first half of the year. It's a repeatable ramp model, not a benchmark, backed by a playbook we've already run at scale.

The next chapter of Cognizant + Google:

What we're building together

Our 2026 commitments are specific, measurable and time-bound.

Google Cloud's AI builder of choice

Our 2026 commitments are specific, measurable and time-bound.

200+ enterprise-ready agents in the Google Marketplace

Purpose-built for specific industries, pre-integrated with Google Cloud, deployable without a multi-month implementation program. Each agent is a solved problem, ready to scale.

Double-digit Google Cloud revenue growth

Fuelled by expanding co-sell pipeline, net-new agentic AI engagements and accelerated migration programs. Commercial momentum that compounds.

Google Gemini Enterprise wins at marquee accounts

Converting flagship accounts into sector-wide proof points — production deployments that move markets, not just pilots that get written up.

A joint blueprint for the agentic enterprise

Co-developed reference architecture, stress-tested across 300,000+ Cognizant employees and live client programs. A proven, repeatable operating model — not a whitepaper.

Doubling Google-certified and AI-skilled professionals

From 32,000+ today to 64,000+ by end of 2026. The largest, deepest Google Cloud talent pool in enterprise services. Scale of expertise is the competitive moat.

India "Run accounts"

road show being planned for Q2 across Cognizant delivery centers for Google Gemini Enterprise enablement

Google is committed to Cognizant as its reference partner for enterprise AI delivery at scale — providing joint co-sell investment, early access to emerging Google Gemini capabilities and co-development of the agentic enterprise reference architecture that will define how the world's largest organizations deploy AI in production.

This is not a vendor relationship. It is a shared bet on the future of enterprise AI — and a shared commitment to win it together.

The enterprises that define the next decade will be those that move from AI experimentation to AI operations — at scale, with confidence, with partners who've already solved the problems they're about to face. That is what this partnership is built to deliver.



Cognizant (Nasdaq: CTSI) is an AI Builder and technology services provider, building the bridge between AI investment and enterprise value by building full-stack AI solutions for our clients. Our deep industry, process and engineering expertise enables us to build an organization's unique context into technology systems that amplify human potential, realize tangible returns and keep global enterprises ahead in a fast-changing world. See how at www.cognizant.com or @cognizant.

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