

Health plan administration made easy with the **Cognizant® Healthcare Business Process-as-a-Service (BPaaS)** solution



- Payers need to control costs, improve financial performance, improve member health outcomes and enhance the quality of care—all at the same time.
- Traditional processes are hindering payers from growing membership and revenue at speed.
- Outdated, siloed operating systems and limited internal resources are preventing payers from focusing on growth strategies and impeding their ability to keep pace with change.



The U.S. healthcare system spends **hundreds of billions of dollars** each year on administration.

Are administrative costs eating away your profits?

Today's health insurers are turning to as-a-service administrative models to solve this dilemma.

Cognizant Healthcare BPaaS solution

Transforming health plan administration

Platform-based core administration solution for health insurers

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| People Experienced people working on your behalf | Processes Process optimization, automation, digitization and large-scale efficiencies | Technology Cutting-edge, current technology with no capital outlay |
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| Agility | Scalability | Compliance | Guaranteed service levels |
| Platform <ul style="list-style-type: none"> Integration Interoperability Upgrades/latest releases | | | |

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| | Core administration <ul style="list-style-type: none"> Configuration Enrollment/reconciliation Fulfillment Billing & financial reporting Claims/providers Encounters/RAPS Provider & member call center Mailroom & preprocessing svcs Analytics & reporting | Value-add options <ul style="list-style-type: none"> Appeals & grievances Risk-as-a-Service Quality-as-a-Service Population health management |
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| Process efficiency & effectiveness | Robust regulatory & compliance oversight | Consistent, dependable service delivery |
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| <ul style="list-style-type: none"> Lower total cost of ownership (25%–50%) Enhance member & provider experiences and outcomes Keep pace with technology advancements | | |
| Consumption-based pricing (per member, per month) | Continuously upgraded technology ecosystem | |

About Cognizant

Cognizant (Nasdaq-100: CTSI) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique, industry-based, consultative approach helps clients build and run more advanced and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us @Cognizant.

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